

QUALITY POLICY

DIG recognises that its customers are entitled to expect that all materials and services will conform to their specified requirements and undertakes to manage and conduct its business in a manner that will meet this expectation by developing and maintaining good relationships with clients, suppliers and subcontractors.

The way this shall be achieved is through planning, control and verification of all aspects of the work as defined in the Operations Manual, Procedures and as expressed in Project Management Plans, as applicable to a contract of work.

To achieve these goals, DIG will establish and maintain an effective and efficient quality management system which:

- Will produce objective evidence that the customer's contract requirements are met;
- Will ensure that all subcontractors, suppliers and employees of DIG whose performance may affect quality will be involved in the development of Quality processes;
- Will ensure that all employees of DIG will comply with this policy and all the requirements that are derived from this policy.
- Will ensure commitment to continuous improvement by measuring the effectiveness of its Quality Management System. This will be achieved by seeking customer feedback, monitoring outcomes and evaluation of its own performance against established corporate objectives and key performance indicators at all levels of the business.

The quality management system which DIG utilises has been developed and is maintained in alignment with the requirements of the International Standard ISO 9001:2015 – "Quality Management Systems - Requirements". The company's Operations Manual and all subsequent documentation which define and describe the business processes are accessible by all employees and distributed to all identified key personnel.

These documents are readily available to all DIG Clients when requested.

Edwin Davey - Managing Director

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